

# All You Can Eat - Treatment of Energy Concessions



Congratulations on your new ALL YOU CAN EAT Energy Plan.

This fact sheet explains how Sumo applies Victorian Government energy concessions for eligible customers. For more information, including to obtain a concessions application form, call Sumo on 13 88 60.

## Annual Electricity Concession

Eligible ALL YOU CAN EAT customers will receive the Annual Electricity Concession.

The Annual Electricity Concession provides eligible concession cardholders with a 17.5 per cent discount on household electricity bills all year round. The concession will be applied to the electricity account quarterly and will be reflected on quarterly electricity statements from Sumo.

The Annual Electricity Concession is calculated based on the electricity charge less any solar feed-in credit and less the Victorian Government carbon threshold. The applicable electricity charge for ALL YOU CAN EAT customers will comprise that portion of the Annual Cost to which the billing period relates (typically, about a quarter of it), less any solar feed-in credits.

## Example

Mary signed up to a 12 month ALL YOU CAN EAT Energy Plan with Sumo with an Annual Cost of \$1,200. Mary does not have solar panels so does not receive feed-in credits.

After three months, Mary received her first quarterly statement from Sumo, for a period of 90 days.

The concession is applied to the portion of the Annual Cost to which the statement period relates. In this case, because the Annual Cost was \$1,200, the portion that related to the 90-day period was \$295.89 (\$1,200 divided by 365 days and multiplied by 90 days). The carbon threshold for a billing period of 90 days is \$7.40.

The Annual Electricity Concession is calculated as  $17.5\% \times (\$295.89 - \$7.40) = \$50.49$ . This concession amount is credited to Mary's electricity account.

## Life Support Concession

Eligible ALL YOU CAN EAT customers will receive the Life Support Concession.

The Life Support Concession provides a quarterly discount on electricity bills where a household member uses an eligible life support machine. The discount is equal to the cost of 1,880 kWh (470 kWh per quarter) of electricity used each year.

For ALL YOU CAN EAT customers, the concession is applied quarterly, and is calculated at Sumo's 'anytime' standing offer usage rate in the customer's distribution area multiplied by the first 470 kWh each quarter.

## Medical Cooling Concession

Eligible ALL YOU CAN EAT customers will receive the Medical Cooling Concession.

The Medical Cooling Concession provides a 17.5 per cent discount on summer electricity costs for cardholders where a member of the family has a medical condition that affects the body's ability to regulate temperature. This concession is available from 1 November to 30 April each year. The Medical Cooling Concession is given in addition to the Annual Electricity Concession.

The concession will be applied to the electricity account quarterly and will be reflected on Sumo's quarterly electricity statements.

The Medical Cooling Concession is calculated based on the electricity charge incurred in summer months. The applicable electricity charge for ALL YOU CAN EAT customers will comprise that portion of the Annual Cost to which the billing period relates and which falls between 1 November and 30 April, plus any excess electricity usage charges.

## Controlled Load Electricity Concession

The Controlled Load Electricity Concession provides a 13 per cent reduction on controlled load usage charges. The concession is only available to concession cardholders who are charged a controlled load tariff for separately metered electric hot water or slab heating.

As ALL YOU CAN EAT customers are not charged a controlled load tariff, the Controlled Load Electricity Concession will not apply.

## Service to Property Charge Concession

As ALL YOU CAN EAT customers do not pay a service to property charge, the Service to Property Charge Concession will not apply.