

## Gas Account

**sumo**





1 13 88 60  
9.00am - 4.30pm AET weekdays

Postal Address: South Melbourne Market Street,  
PO Box 5329 South Melbourne, VIC 3205

2 Customer's Name  
Customer's Postal Address

3 Account number: 0000000  
Issue Date: 09 May 2023  
Invoice No: 0000000  
Payment / Debit Due: 26 May 2023


4 Hi "Customer's Name",  
Your Sumo electricity bill for "Customer's Site Address".

| How much do I owe? |  | Popular Payment Options  |  |
|--------------------|--|--|--|
| 5                  | <div>This bill<br/><b>\$80.63</b></div> <div>TOTAL TO PAY<br/><b>\$80.63</b></div> | <div>6</div> <div> <b>B Pay</b><br/>Billir Code: 000000<br/>Reference: 00000000</div> <div> <b>Direct Debit</b><br/>Sign up to direct debit at<br/><a href="https://www.sumo.com.au/direct-debit">sumo.com.au/direct-debit</a></div> <div> <b>Online Payment</b><br/><a href="https://www.sumo.com.au/pay">sumo.com.au/pay</a></div> <div> <b>Telephone Payment</b><br/>Phone: 1300 885 175<br/>Billir Code: 0000000<br/>Account No: 0000000</div> |  |

Payments by credit and debit card will incur an additional charge of 0.7% of your total bill. This charge will appear on your next bill. See reverse for post office payments.

7

How much have I used?

  
370.76  
MJ

YOUR AVERAGE DAILY USAGE  
THIS PERIOD

Sumo Power Pty Ltd ABN 55 001 199 151

**sumo**

[sumo.com.au](https://www.sumo.com.au)

## Your Sumo gas bill explained

### 1 Sumo's contact information

Here you will find our contact details. Our call centre is located in Melbourne. You will also find our postal address should you need it. Our website is <https://www.sumo.com.au/>

### 2 Account holders name and postal address

Here you can find the account holder's name and postal address. You can update the postal address by visiting <https://www.sumo.com.au/>

### 3 Account details

Here you can find useful information such as your account and invoice number, as well as the issue date and due date of the invoice.

### 4 Site address

This is the supply address that you are being invoiced for. The invoice is for energy usage at this property.

### 5 Invoice amount

Here you will see the amount owing for the billing period and the total amount owing. The "Total To Pay" amount may be higher if there are amounts still outstanding from previous invoices.

You can see all your previous invoices on our customer portal at <https://my.sumo.com.au/login>.

### 6 How to pay your invoice

There are a number of ways you can pay your Sumo invoice.

You can pay by BPay, over the phone, on our website or by setting up a direct debit at <https://www.sumo.com.au/direct-debit/>.

We encourage direct debit so you never have to worry about paying your bill on time.

### 7 Your average daily usage

Here you can see how much gas you used on average daily during the billing period of your invoice.

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## Invoice Summary

|                         |                 |
|-------------------------|-----------------|
| Payment received        | \$0.00          |
| New charges             | \$504.26        |
| <b>Total amount due</b> | <b>\$504.26</b> |

## Your gas use in detail

### Supply address

Customer's Supply Address.

### Meter reading

| MIRN       | Start date | End date  | Next scheduled meter read date |
|------------|------------|-----------|--------------------------------|
| 0000000000 | 09 Jun 23  | 20 Jul 23 | 20 Sep 23                      |

| Meter No | Previous read | Current read | Volume x | Correction x Factor | Heating = Value | Usage (MJ) |
|----------|---------------|--------------|----------|---------------------|-----------------|------------|
| 0000000  | 2479          | 2874         | 395      | 1.0272              | 38.38           | 15572      |

This bill has been based on actual meter read data.

## New charges this invoice

| Usage and supply charges              | Unit    | Price (incl GST) | Amount          |
|---------------------------------------|---------|------------------|-----------------|
| Daily Supply Charge                   | 42 days | 82.50 c/Day      | \$34.65         |
| Usage Winter - First 100 MJ per day   | 4200 MJ | 3.05 c/MJ        | \$127.97        |
| Usage Winter - 100 to 200 MJ per day  | 4200 MJ | 3.02 c/MJ        | \$127.05        |
| Usage Winter - 200 to 1400 MJ per day | 7172 MJ | 2.99 c/MJ        | \$214.59        |
| GST                                   |         |                  | \$45.84         |
| <b>Total (incl GST)</b>               |         |                  | <b>\$504.26</b> |

**Total (incl GST charges of \$45.84) if paid on time \$504.26**

## Contact details

### Emergencies & gas leaks

Call AusNet Services on

**13 67 07**

24 hours - 7 days a week

### Can we help?

**13 88 60**

9.00am - 4.30pm AET weekdays

### Need an interpreter?

**13 14 50**

9.00am - 4.30pm AET weekdays

دعونا نساعدك في فهم فاتورتنا  
Όταν χρειάζεστε διαμενυέα καλέστε 13 14 50  
Per un interprete chiama 13 14 50  
Para una llamada de intérprete 13 14 50  
当你需要口译员时，请致电 13 14 50  
Khi bạn cần thông ngôn, xin gọi số 13 14 50

## Payment assistance

To find out about Victorian Government energy concessions and rebates, Centrepay and Sumo payment plans, visit: [sumo.com.au/helpandsupport](https://sumo.com.au/helpandsupport)

Call us on **13 88 60** if you have a complaint.

Account number: 0000000  
Amount due: \$504.26



Pay in-store at Australia Post



Payment in-store at Australia Post will incur a \$2.04 (incl GST) fee (not applicable for standard retail contracts). This charge will appear on your next bill.

## 11 Important contact details

Here you can find important contact information such as your distributor's faults & emergencies number, our Melbourne-based call centre number and interpreter services.

## 12 Payment assistance

You can contact us if you require payment assistance or assistance accessing Government grants. For more information, visit <https://www.sumo.com.au/payment-assistance/>.

## 13 Australia Post payment slip

Prefer to pay at the Post Office? Simply show this slip at your local post office and pay in store.

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[sumo.com.au](https://sumo.com.au)